

PF Olsen Australia

Privacy Policy

April 2014



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Collection and disclosure of personal information

We will only collect personal information where it is reasonably necessary to do so for the conduct of our business. In the course of our business, we often hold information about a range of people including, but not limited to clients, potential clients, suppliers, contractors, business associates such as those in forest management, logistics, harvesting, haulage, investment, safety and other persons who may come into contact with us.

The kinds of personal information we may collect and hold about you may include:

- Contact details such as your name, telephone number(s), date of birth, postal, residential and email addresses;
- Any employment information such as your employment history and qualifications;
- Any billing and credit information, as well as general financial position, that is needed from time to time; and
- Government issued identifiers, such as Tax File Numbers and Australian Business Numbers (which are only used in accordance with the Privacy Act).

How we collect the information

We primarily collect personal information from you directly. In the course of our business, it may be necessary to collect personal information about an individual from a third party or it may be provided to us by a third party. Any collection of personal information by us will be fair and lawful and will not be intrusive.

The purposes for which we collect

The personal information we hold about you will depend upon your interaction with us. We may use personal information for the following reasons:

- to enable us to provide services and products to our clients;
- to communicate information about our services and products, and those services and products to our parent company in New Zealand, PF Olsen Group Limited;
- to communicate information about our services and products, and those services and products to any unrelated authorities that we have affiliations with, that may be of interest to you; and
- facilitating our internal business operations (including modelling data, maintaining our relationship with you, data testing and security)

As part of the provision of services, we may outsource some of our functions to third parties which may involve the disclosure of personal information. These third parties will not be permitted to use the information for purposes other than for those which the information was disclosed.

We may disclose your personal information to PF Olsen Group Limited if it is necessary for one of the purposes for which the information has been disclosed to us. For example, if you send us an application for employment we may send it to PF Olsen Group Limited to consider whether that organisation may be in a position to offer you employment. If we disclose your personal information to an organisation in a country other than Australia or New Zealand, we will take all reasonable steps to oversee that protection of your personal information is not diminished. Apart from this, your personal information is never shared, sold, rented or otherwise disclosed except if required by law or with your consent. At any time you may opt-out of receiving any communications from us (other than as required for the operation of our business; for example, regarding payment of accounts).

Sensitive Information

We will not collect, use or disclose sensitive information (such as information about racial or ethnic origins or political or religious beliefs) except with your specific consent or in the circumstances permitted in the Privacy Act.

Security

The security of your personal information is important to us. To safeguard personal information we will take all reasonable steps to maintain the security of any personal information we receive. We will take reasonable steps to:

- protect the personal information we hold from misuse and loss and from unauthorised access, modification or disclosure; and
 - destroy or permanently de-identify personal information if it is no longer needed for any purpose for which the information may be used or disclosed under this policy (unless we are required by law to keep it).
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Access, Accuracy and Correction

You have a right to request a copy of the personal information we hold about you at any time. If your personal information changes, if you have a concern about how we are handling your personal information or if you no longer require our services, we will endeavour to provide a way to correct, update or remove the personal data you have provided to us. You may also request us to amend your personal information where you believe it is out-dated.

Cookies

A Cookie is a piece of information that our web server may send to your machine when you visit our web site(s). The Cookie is stored on your machine, but does not identify you or give us any information about your computer. A Cookie helps us to recognise you when you re-visit our web site(s) and to co-ordinate your access to different pages on our web site(s). With most Internet Browsers, you can erase Cookies from your computer hard drive, block all Cookies, or receive a warning before a Cookie is stored. If you want to do this, refer to your Browser instructions or help screen to learn more.

Links to other sites

Websites operated by us may contain links to other sites operated by third parties. We make no representations or warranties as to the privacy practices of any third-party site and are not responsible for the privacy policies of other sites. We advise that you check the privacy policies on those sites.

Future Changes to Our Privacy Policy

We may change this policy from time to time and will notify you by posting an updated version of this policy on this website. This document represents our policy as at April 2014.

Contacting Us

If you have any questions about our privacy policy, or any complaint or concern regarding your privacy information held by us, please email us at ausinfo@pfolsen.com or telephone +61 3 9490 5400 or write to us at: Suite 2, 1st Floor, 120 Upper Heidelberg Rd, Ivanhoe, Victoria 3079.
